



Dear Stakeholders,

We confirm our commitment to the Ten Principles of the United Nations Global Compact and the Sustainable Development Goals (SDG's). Here at Toyota, we are proud of our sustainability history and our affiliation with the UN Global Compact as we look to further develop our strategies in line with the SDG's.

Our sustainability strategies have been of the utmost importance for many years with a history of best practice covering many of the multitude of important aspects of sustainability. With renewed focus on such areas as climate change, equality and human rights, the UN Global Compact and the SDG's help give us focus to ensure that our sustainability strategies align with best practice. Through our operations we endeavour to ensure we have a positive impact with all stakeholders, internal and external.

We are proud to join the UN's Race to Zero and through the SBTi are setting challenging targets to reduce our carbon footprint.

Our mission of 'Zero Muda' helps organisations become more efficient, reducing energy and impact upon the environment for example.

We hold dear our core values of Kaizen, Genchi Genbutsu, Respect, Challenge and Teamwork and these ensure that we uphold the Ten Principles of the UN Global Compact, embedding them within our culture so it has become an integral part of how we go about our daily business.

Our sustainability report goes into detail of our targets and achievements and outlines future initiatives and commitments.

To supplement our Biennial report our Sustainability Highlights document shows our actions, achievements and current initiatives on a more local, easy to read format.

We understand that although we abide by and support all the SDG's there are some which we have little impact upon in our day-to-day operations. However, there are some where our actions can have a larger more meaningful impact and it is these where we energise ourselves to ensure we have the most positive impact possible.

To help with some of the less impactful SDG's we align with local organisations and charities, this allows all our team members to engage and help in many varied causes that are often very personal to themselves, helping enrich the lives of those less fortunate.

Yours faithfully,

Mr Nick Duckworth Managing Director

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